



5600 Greenwood Plaza Blvd. • Suite 300 • Greenwood Village, CO 80111 • (303) 373-4444 • FAX (303) 373-1077

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009 (e) CPNI Certification for 2009

Date Filed: 02/25/2008

Name of company covered by this certification: iloka, Inc dba Microtech-tel

Form 499 Filer ID: 823804

Name of signatory: Sharon Donner

Title of signatory: Controller

I, Sharon Donner, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the commissions CPNI rules. *See 47 C.F.R. § 64.2001 et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 *et seq.* of the Commissions rules.

The company has not taken any actions (proceedings or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. Companies must report on any information that they have with respect to the processes pretexters are using to attempt to access CPNI, and what steps companies are taking to protect CPNI.

disclosure to individuals not authorized to receive the information, or instances of improper access to online information by individuals not authorized to view the information).

Signed: Sharon K. Danner

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

Accompanying Statement of Procedures for iloka, Inc. dba Microtech-tel for the protection of CPNI.

Microtech-tel procedures do not allow the unauthorized release of CPNI to companies or individuals. This includes account and service record, billing, and calling records, CPE, and technical configuration. All requests for information must be accompanied by a Letter of Agency (LOA) signed by an individual in the employ of the customer who is authorized to give the authorization for the release of information.

Printed information containing CPNI is kept secure in the company headquarters, and any printed information required outside the company headquarters for purposes of providing or repairing services to the customer is to be kept secure in either the employee's possession, or locked in the company's office.

Information kept electronically is stored in a password protected system, and the passwords are not to be given or shared with any individual not authorized to view the information.

Microtech-tel provides employees with management escalation should they be approached for information, and be unsure if the release meets CPNI guidelines.